

# MODERN COMMUNICATIONS

## NCS Offers End-to-End Voice, Collaboration and Communications Solutions

NCS provides the next generation of Microsoft premise and cloud based communication and collaboration solutions including Office 365 Skype for Business and Cloud PBX. With 25 years of technical experience and strong relationships with Microsoft product teams, NCS is an industry leader in delivering cloud, on premise, and hybrid solutions that connect you with your customers, employees, and business partners. With consistent communication, thorough project planning, clear expectation setting, and responsive follow-up, we enable your business to reduce costs, increase efficiencies, and allow your employees to be more productive with fully-integrated, best-in-class communication solutions.

### **NCSconnect** Service Offerings

**Consult, Design, Manage, Implement, Migrate, Support!**



- Enterprise Communication Solutions
  - Microsoft Skype for Business—Instant Messaging/ Presence, Voice and Video calling, Multi-party Voice and Video Conferencing, Collaboration through Online Meetings, and Document Sharing
  - Cloud PBX, PSTN Calling, PSTN Conferencing, Skype Meeting Broadcast
  - Microsoft Exchange integration, deployments, upgrades and migrations
- Collaboration Solutions
  - Office 365 planning and IT support services including initial set-up, administration and migration

- SharePoint implementation and support, in the cloud, on-premise, or in hybrid environments
- Infrastructure Support Services (our staff becomes a virtual extension of your team)
  - Maintenance, monitoring and support, 7x24
  - End-User training and adoption
  - On premise IT managed services and staff augmentation
  - Routing and switching, firewall, desktop and server support, structured cabling, network assessments

### Why Choose NCS as Your Solution Provider

- NCS is 100% focused on Microsoft solutions: We center our technology and support offerings around Microsoft solutions such as Skype for Business, Office 365, Cloud PBX, Exchange, SharePoint, Windows Server, Azure, Intune Mobile Device Management, and more
- NCS expertly navigates highly complex environments: NCS is a key service partner for one of the largest Skype for Business deployments in the world (100,000+ Skype for Business Enterprise Voice clients)
- Our deep technical bench includes over 100 technical staff providing Tier 1, 2 & 3 remote and on-site client support
- Customers praise our impeccable customer service: We provide expert project planning, clear communication and expectations, are highly responsive and we are easy to work with
- We deliver quality work: NCS operates with integrity and delivers value through technical excellence, attention to detail, and genuine customer care
- NCS is a longstanding preferred onsite IT vendor for Microsoft, making us uniquely qualified to share knowledge and insights from a global leader



## Experience Integrated Modern Communications

Imagine communicating with colleagues, customers and business partners seamlessly via IM, voice, video, or web conference—anywhere, anytime, on any device—all through a consistent, familiar interface.

### Try Skype for Business in Your Office Today!

See how Microsoft Skype for Business and NCS can improve your team's productivity.



SERVER ROLES	
Front End/Back End	Monitoring Archiving/Direction
SQL	Mediation
Edge	Management
Office Web Apps/AV Conferencing	

## Consolidated Skype for Business / Cloud PBX Appliance's

On-premise business communication solutions from NCS, powered by Microsoft Skype for Business, providing IM/ Presence, Voice and Video calling, Multi-party Voice and Video Conferencing, Collaboration through Online Meetings, Document Sharing, Mobility, and more!

- Cloud managed all-in-one Skype for Business Server solutions. Virtualize all Skype for Business Server roles and functions and run them on a single dedicated integrated gateway appliance, 1U high server, or customer-supplied Hyper-V or VMware environment
- Small form factor and scalable—A gateway appliance for under 200 users and standards based Server appliances for up to 5000 users—ideal for small and mid-sized businesses!

- High Availability (HA) and Survivable Branch Appliance (SBA) options
- Plug & Play—simple to set up, easy to use, easy to maintain
- Reduce complexity, licensing, hardware and support costs vs. traditional deployments
- Leverage Office 365 (E1, E3 & E5) and Microsoft enterprise license agreements (EA) and entitlements
- NCS Connect Cloud Managed Services for 7/24/365 remote system monitoring, back-up and restore, configuration, administration, patching and updates

## About National Communications Services, Inc.

Established in 1990 and headquartered in Bellevue, WA, NCS combines their telephony experience in traditional PBX and Key phone systems with their data infrastructure and cloud or server based Skype for Business and Exchange expertise. Our team designs, implements and supports modern unified communications solutions.

NCS can also help you deliver your IT communications and infrastructure projects on-time and within budget through our Staff Augmentation and Managed services. We offer a variety of services including help desk, server and tool deployment, project management, process automation, and project implementation. Use our team to augment your staff on Skype for Business, Exchange, SharePoint, Windows Server and Office 365 deployments, infrastructure, desktop, end-user training or remote or onsite break/fix services. We have the right resource to meet your requirements—whether on a part time or full time basis.

With numerous certified resources on staff, we are a Managed Microsoft Partner with the highest level of certification (Gold Competency) in Communications and Microsoft's Cloud Productivity distinction as an online services partner. These Microsoft Certifications place us in the top 1% of all Microsoft US Partner organizations. When you choose NCS, you've partnered with a trusted IT solution provider who has over 20 years of proven expertise in delighting corporate customers.

Let us help your business excel in the new economy by reducing costs, increasing employee productivity, and providing affordable, best-in-class technology and staffing solutions.



For more information visit [ncsoffice.com](http://ncsoffice.com)

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